



*In the Light of Jesus  
we Learn to Shine*

# St. Joseph's Catholic Primary School

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*St. Alban*

*Catholic Schools' Partnership*

## Code of Conduct for Parents, Carers and Visitors

At St. Joseph's Catholic Primary School, we have many supportive parents, carers and visitors, who recognise that educating children is a process that involves a partnership between parents, class teachers and the whole school community. Positive working relationships are fundamental in equipping children with the necessary skills for adulthood, therefore we continue to encourage parents and carers to participate as fully as possible in the life of our school.

The purpose of this code of conduct is to outline the expectations of all parents, carers and visitors connected to our school to ensure an atmosphere of mutual respect and understanding. We expect our school community to respect the school ethos and set a good example of their own behaviour, so that our children are surrounded by excellent role models.

As a school we are committed to resolving difficulties in a constructive manner, through open and positive dialogue. However, we appreciate that misunderstandings can cause frustration and have a negative impact on relationships. Where concerns or misunderstandings take place, please contact your child's class teacher in the first instance, who will be available to meet with you to discuss your concerns and hopefully resolve the situation. If the matter is not resolved to your satisfaction, then please make an appointment to speak with the Year Leader linked to your child's year group. If you are still not happy with the resolution, then please make an appointment to speak with the Assistant Head or Deputy Head prior to requesting an appointment with the Headteacher via the main school office. Where issues remain unresolved, please follow the school's complaints procedure. This is available on the school website or a copy can be requested from the school office.

This code aims to clarify the types of behaviour that will not be tolerated by the school and governing body:

- Displays of temper, including swearing or shouting
- Smoking, vaping, taking illegal drugs or the consumption of alcohol on school premises
- Non-supervision of children when they have been collected
- Use of school apparatus or equipment, before and after school
- Parents/adults trying to resolve issues with other parents
- Parents/adults approaching children other than their own
- Threats or threatening behaviour towards staff, visitors, fellow parents/carers or children
- Physical or verbal aggression towards staff, parents, children – including your own
- Abusive or threatening letters/emails/texts/messages to any member of the school community
- Offensive or derogatory comments or behaviour regarding the school or any of the children/parents/staff/governors at the school, including any posts on social media sites
- Cycling/scooting on school grounds
- Bringing dogs onto the school premises
- Indecent, inappropriate or disruptive behaviour
- Damaging or destroying school property

Should any of the above behaviour occur on school premises, the school may feel it necessary to contact the appropriate authorities and, even ban the offending adult from entering the school grounds.

We trust that parents and carers will assist the school in the implementation of this Code of Conduct and we thank you for your continuing support.